Children's Hospital of Philadelphia
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Implementing ChildStat: A “How-To” Guide for Child Welfare and Other Client-Serving Systems

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ChildStat is a management accountability and quality improvement process that was created to examine New York City’s child welfare outcomes. This 28-page guide describes the history, goals and core features of the approach, along with lessons learned about implementation. It also shows how ChildStat can produce changes in agency norms and practices for client- and child-serving public systems.

Authors: Zlotnik S, Croughan P, Noonan K