Children's Hospital of Philadelphia PolicyLab

Revisiting Health Care System Data Priorities to Improve Population Health and Address Inequity

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Coronavirus disease 2019 (COVID-19) has challenged our health care delivery systems in unprecedented ways, prompting adaptation and innovation in nearly every domain. In this environment of great uncertainty, the way to best leverage informatics capabilities to transform data into knowledge has become a central question for health care leaders. So far, rapid identification of relevant data using both national and local real-time dashboards has allowed health care systems to plan, evaluate, iterate, and then reevaluate institutional responses at remarkable speeds. Similarly, acclimating to the new normal has required organizational shifts from performance to learning mindsets across health care settings, emphasizing new ideas and workflows over existing clinician performance metrics.

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