Narrowing the Digital Divide: Framework for Creating Telehealth Equity Dashboards

Visit Article

Telehealth presents both the potential to improve access to care and to widen the digital divide contributing to health care disparities and obliging health care systems to standardize approaches to measure and display telehealth disparities. Based on a literature review and the operational experience of clinicians, informaticists, and researchers in the Supporting Pediatric Research on Outcomes and Utilization of Telehealth (SPROUT)-Clinical and Translational Science Awards (CTSA) Network, we outline a strategic framework for health systems to develop and optimally use a telehealth equity dashboard through a 3-phased approach of (1) defining data sources and key equity-related metrics of interest; (2) designing a dynamic and user-friendly dashboard; and (3) deploying the dashboard to maximize engagement among clinical staff, investigators, and administrators.

Journal:

Interactive Journal of Medical Research
Authors: Luke MJ, Craig S, Pak-Gorstein S, Arellano M, Zhang J, Wright M, Chuo J, Scribano P

Related Content

- Creating Equitable Telehealth Policies in Pediatric Specialty Care
  Webinars
  Jun 2023
- Telehealth as a Promising Strategy in the Future of Adolescent Health
  Issue Briefs
  Apr 2024